

## RXValueLine is taking returns to a whole new level!

Now for a limited time only you can return **ANY JOB for ANY REASON** and receive credit, no questions asked! Designed to enable you to make sure every patient receives a perfect pair without costing your practice extra. **Order a replacement pair within 30 days of the original invoice and receive a hassle free credit!** This includes finishing errors, scratched coating, non-adapts, Dr. changes, order errors and product defects.

## HOW TO SUBMIT FOR A REPLACEMENT PAIR

- 1. Call an RXValueLine Customer Service representative at 1-800-349-5379.
- 2. Request a redo under the "Warranty Promotion" program.
- 3. Provide the original invoice number.
- 4. Place your replacement pair order.

## **HOW THE PROGRAM WORKS**

- 1. Request your "Warranty Promotion" redo by phone.
- 2. A RXValueLine Customer Care Specialist will place the replacement order immediately.
- 3. Your new order will be billed in full.
- 4. The original invoiced lens cost will be credited.
- 5. Your patient walks away with the best vision possible, at no loss to your practice!



## TERMS & CONDITIONS

- This promotional offer only valid June 1st, 2015 December 31st, 2015.
- Accounts found to be above the industry standard of returns overall will be suspended for the remainder of the promotional period.
- A review will be conducted every 14 days to ensure accounts are adhering to the conditions of the promotion.
- Only one credit per job will be honored.
- Credit requests must be submitted within 30 days from shipping date of original invoice.
- Replacement credit will only be issued if a replacement order of equal or greater value is placed at the time of credit request.
- Redo may not be submitted less than 30 days after the original ship date.
- A Redo must be ordered to receive credit on the original lenses.
- RXValueLine reserves the right to remove anyone from the promotion at any time.
- May not be combined with any other offer.
- Account must be in good financial standing with RXValueLine in order to participate.
- RXValueLine reserves the right terminate this promotion at anytime.